

Support and Troubleshoot

Convergence

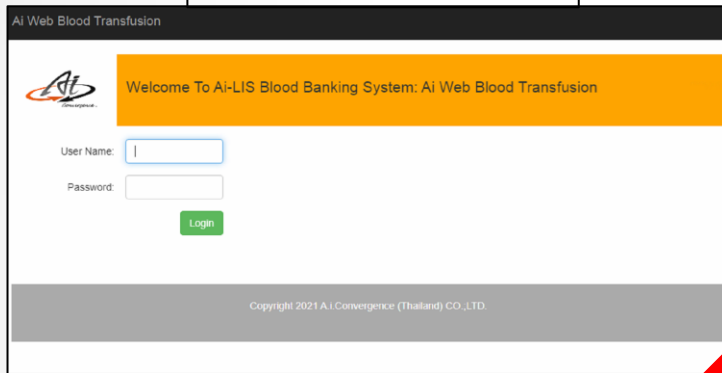
By A.i.Convergence (Thailand) CO.,LTD.



BBIS Overview

ASP.net

OPD/Ward Web



AI Web Blood Transfusion

Welcome To AI-LIS Blood Banking System: AI Web Blood Transfusion

User Name:

Password:

Login

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Windows Application

Blood Bank Application

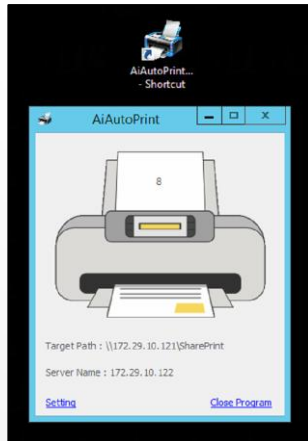


MSSQL
Server
Port 1433

Associated Software

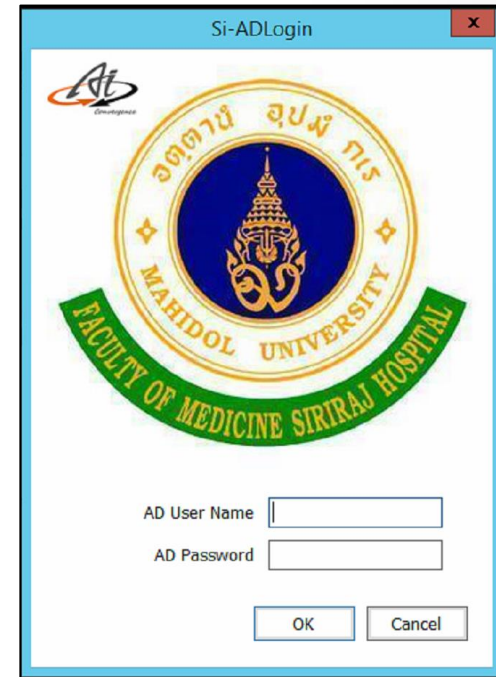


*Windows
Application*



Ai-AutoPrint

Socket port
7679



Si-ADLogin

AD User Name

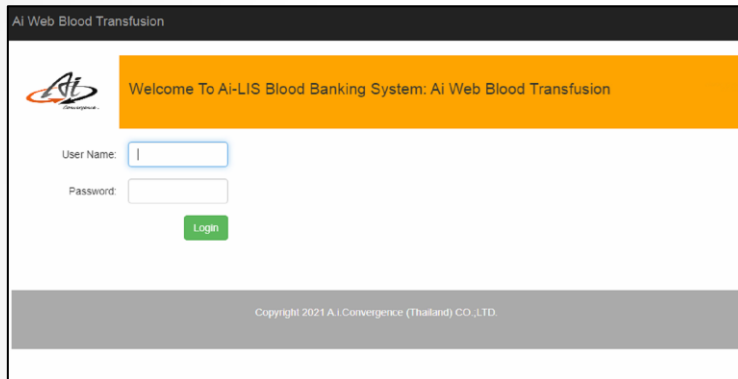
AD Password

OK Cancel



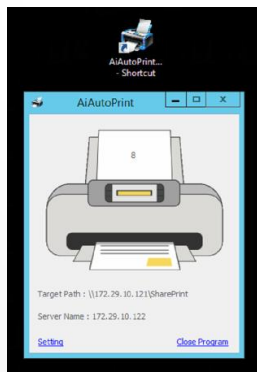
BBIS Web Setup

OPD/Ward Web



No issue to setup

Associated Software



Ai-AutoPrint

Installation

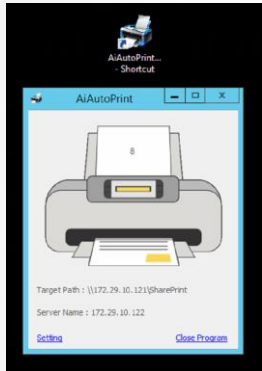
- Copy folder Ai-AutoPrint in <\\172.29.10.121\\update\\Ai-AutoPrint>
 - Paste in client computer and create shortcut of Ai-AutoPrint.exe in Startup Menu and Desktop
- *** Automatic update new version; just paste the new version in <\\172.29.10.121\\update>



Ai-Autoprint Setting

Ai-Autoprint

Setup



- Click link Setting on the left bottom; input "Password" for password
- Choose printer in each dropdown list: each dropdown = each type of printer
- None = no any action
 - Preview check = true >> Show only
 - Preview check = false >> auto print
- Target path and server name should not be changed
- Your IP: this should be filled automatically (get from available IP of each computer)
- To Close program click Close Program then type "Close"

PrinterAdding

Tube BarCode Sticker: Microsoft Print to PDF ☒ Preview

Report A4 Printer: HP LaserJet MFP M426fdn (0032BE) ☒ Preview

Target Path: \\172.29.10.121\SharePrint

Server Name: 172.29.10.122

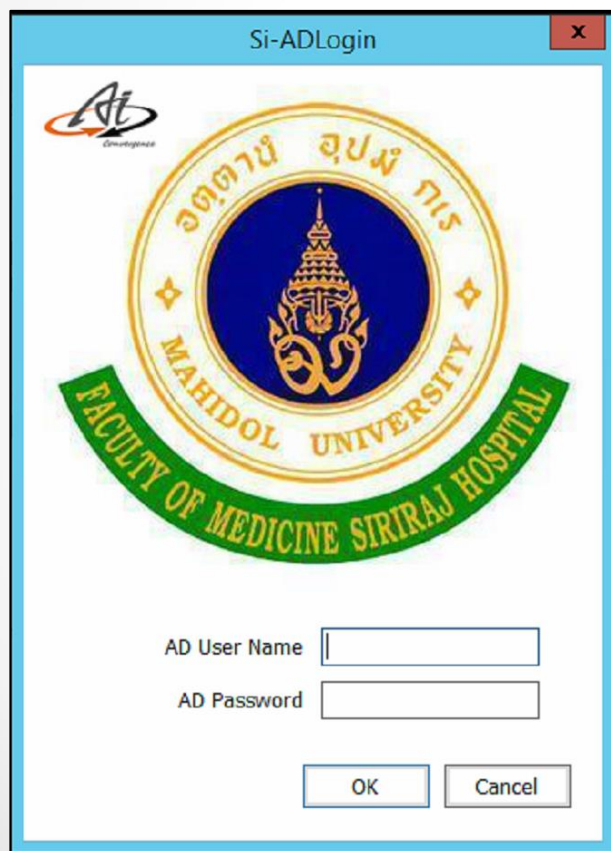
Your IP: 192.168.1.42

OK Cancel



BBIS Application Setup

Blood Bank Application




Installation


- Copy folder Ai-LIS Program in [\\192.168.63.11\Ai-LIS\aiMonster](http://192.168.63.11/Ai-LIS/aiMonster)
- User Name/Password is *administrator/bkkAdmin*
- Paste in client computer and create shortcut of Ai-LIS.exe to Desktop
- Install all fonts in font folder in program folder (Ai-LIS Program\font)
- Install Ai-LIS Program\2_CRRuntime_32bit_13_0_3.msi
- Setup printer by install printer driver to computer then set up printer in BBIS application




BBIS Application Printer Setting




Specimen
Registration




Specimen
Collection



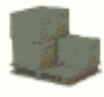
Patient/Result
Searching



Result and
Issue



Key
Performan...




Inventory
Management



LIS
Configuration




System
Monitoring




Helps

Helps




[How to use Ai-LIS](#)
วิธีการใช้งาน Ai-LIS

Helps




[View Activities Log](#)
การดูประวัติการใช้งาน

Helps



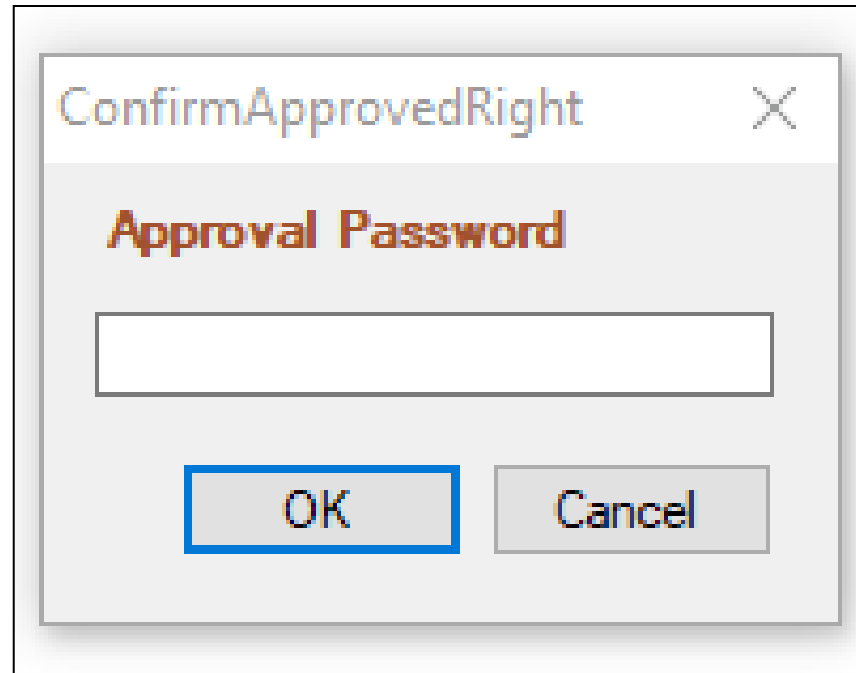
[Contact Us](#)
การติดต่อ

Helps



[Manage File Config](#)
การตั้งค่าไฟล์ข้อมูล

“Password” Input



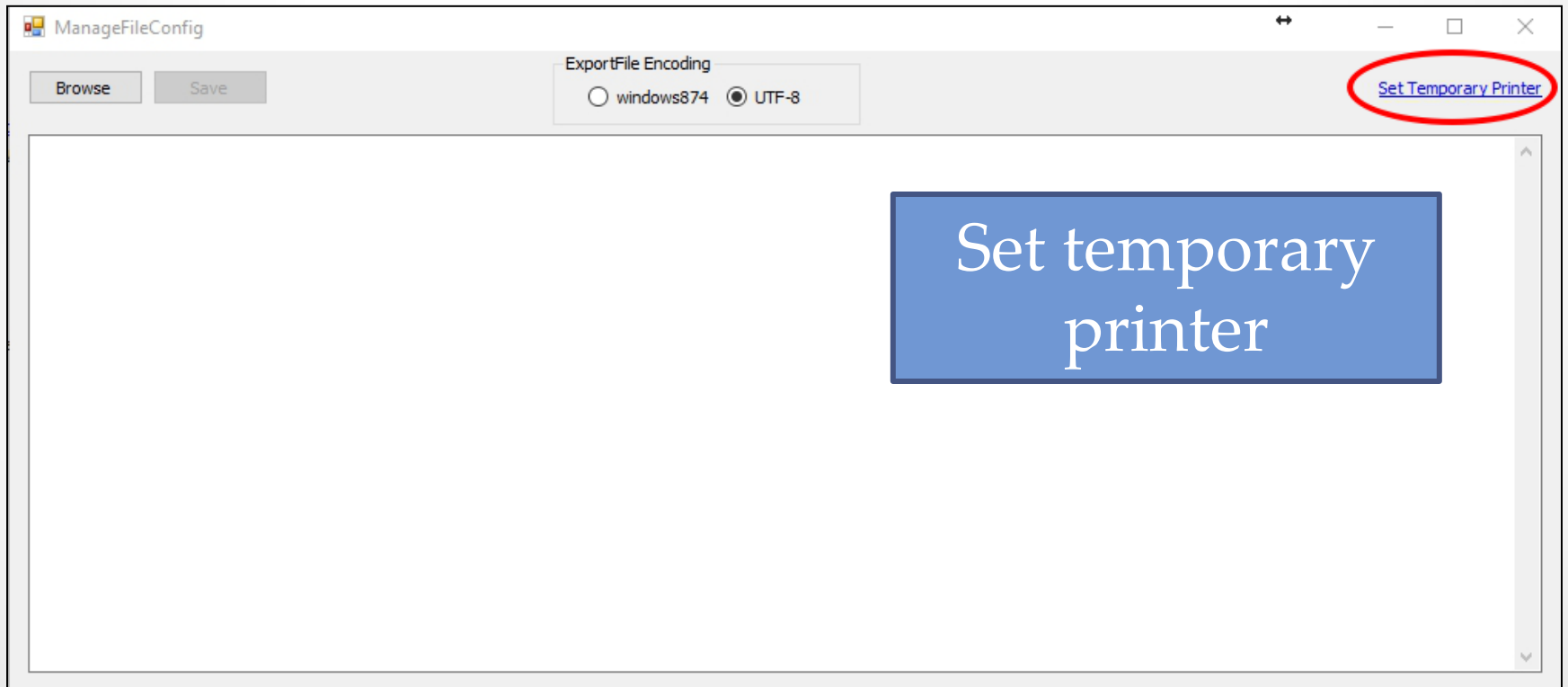
ConfirmApprovedRight X

Approval Password

OK Cancel



Printer Setting



Printer Setting

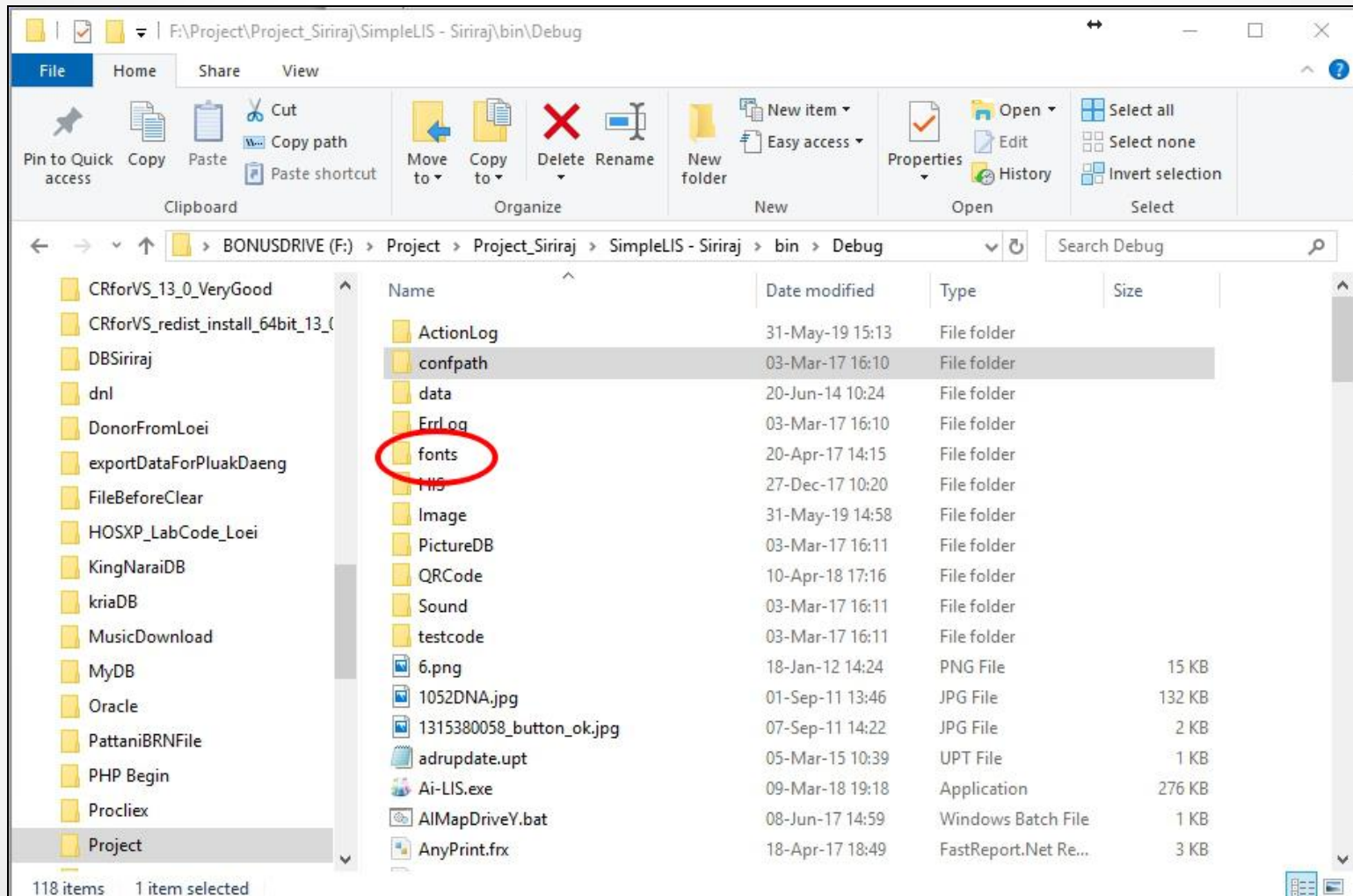
PrinterAdding

Tube BarCode Sticker	For Sticker specimen 50 * 30 mm	▼
Report A4 Printer	Send To OneNote 2013 For A4 Report	▼
Report A5 Printer	For A5 Report	▼
Transfusion Label Printer	For Sticker 100 * 100 mm	▼
Queuing Printer	None Not use	▼
Bag Label Printer	For sticker 100 * 100 mm	▼
Donor Card Printer	For Donor card 85 * 55 mm	▼
BagNumber Sticker	For Bag Number sticker 90 * 120 mm	▼

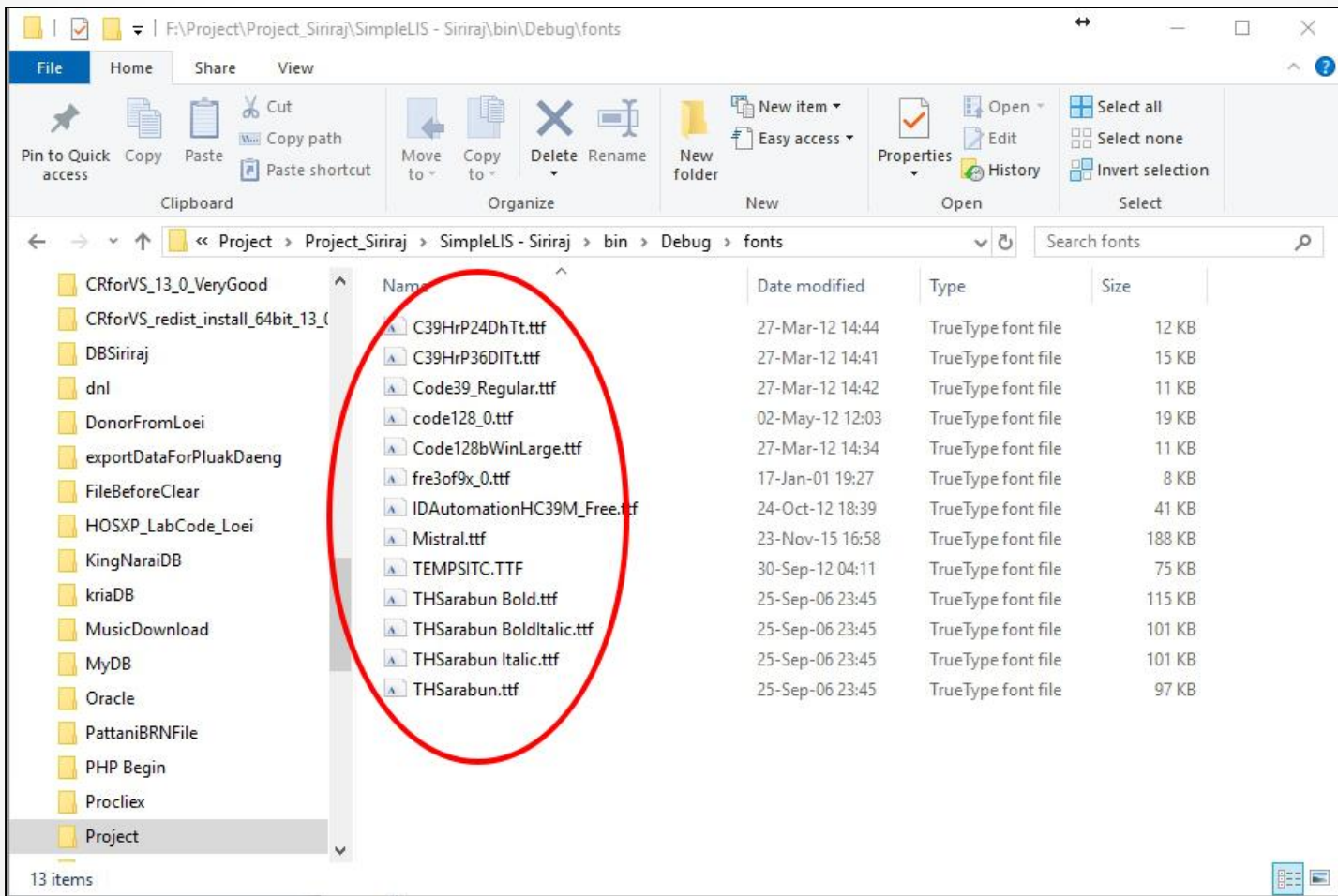
OK Cancel



Fonts Installation



Fonts Installation



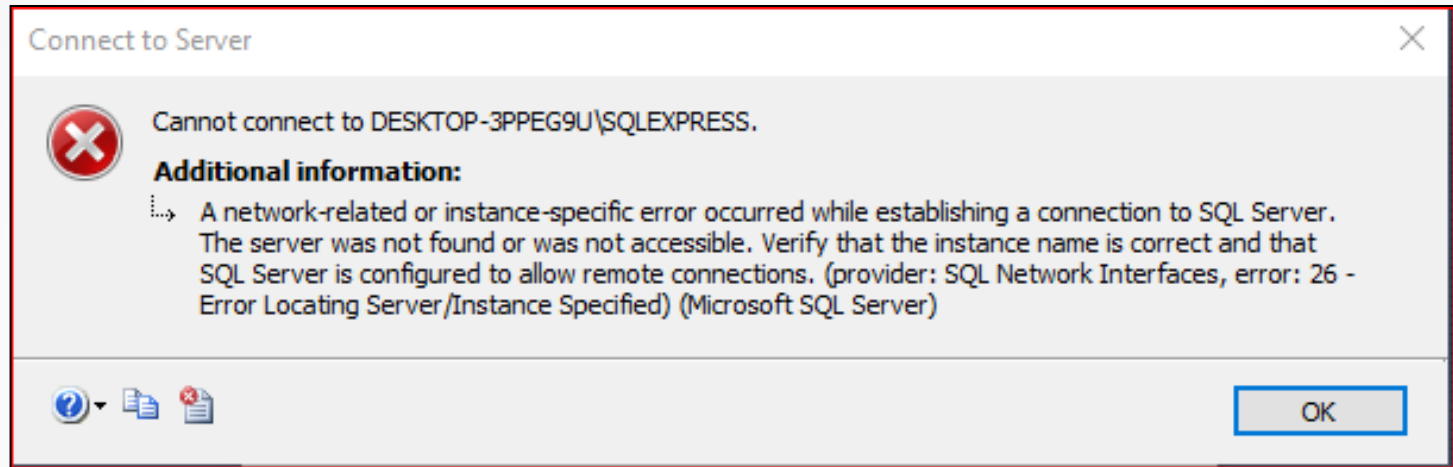
Error message

In case found pop up the error messages

- Capture that error message whole page.
- Need more information such what button was clicked before the pop-up error message.
- Then submit to Ai



Connect Server Fail



A network-related... mostly caused by network to server is unavailable or is blocked by windows firewall or antivirus



